



COPPER MOUNTAIN CONSOLIDATED METROPOLITAN DISTRICT

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COPPER MOUNTAIN, CO 80443

Monday, March 16, 2020

To: Copper Mountain Water & Sanitation Customers

Subject: Copper Mountain Consolidated Metropolitan District
Water & Sanitation Department
Coronavirus and COVID-19 Response

Dear Customer,

As you are aware, the coronavirus has been reported in Summit County and at least two cases of COVID-19 have been confirmed. The situation is rapidly evolving and the Copper Mountain Consolidated Metropolitan District (District) has been in communication with and is monitoring the current and pending actions being taken and/or considered at the Federal, State, and Local levels. We are also working with Copper Mountain Resort (CMR), the Resort Association (RA), Summit County Government, and other local entities to monitor the situation and keep each other informed and apprised of new developments.

Considering all that is going on with regard to the Coronavirus, the District would like to ensure the Copper Mountain Community that our critical Water & Sanitation (WAS) infrastructure is safe, operational, and reliable in the near and long-term. Public and environmental health are the primary responsibilities of the District's WAS Department. We take these responsibilities very seriously and are committed to providing safe and reliable drinking water and to ensuring the highest levels of sanitary treatment in our Wastewater Treatment Facility. In the interest of focusing our efforts on water and wastewater treatment and protecting our operations personnel, the WAS Department will scale back or temporarily discontinue some of the services that we typically provide. In order to limit physical interactions with customers, contractors, and our CMR and RA counterparts we will not be able to perform activities that require operations personnel to enter any customer properties. This includes construction services and any other on-site inspection services. For time-sensitive projects that require District inspection and approval, please call Rob Martin, Public Works Director to make the necessary arrangements.

Concerns regarding the reliability and safety of the drinking water supply are common during public crises, particularly when the concern is a viral pathogen. The District would like to stress that the drinking water system is entirely safe and that WAS Department staff are on the job; operating and maintaining equipment, collecting and analyzing water samples, and monitoring all aspects and components of the drinking water system. The sodium hypochlorite disinfection process that the District employs, provides 4-log removal of viruses. That means that 99.99% of all viruses (including the Coronavirus) are killed by the treatment process. In addition, sodium hypochlorite disinfection provides inactivation of more treatment resistant pathogens like giardia and cryptosporidium. It is also important to remember that Copper's water supply is a high-alpine, virtually pristine groundwater system that is of exceptional water quality. The District takes the delivery of high-quality drinking water and the protection of its customers very seriously. We are deeply committed to protecting the water supply and to providing our customers with some of the safest and highest quality water in Colorado.

Please feel free to contact the District for more information or with any questions or concerns that you may have. You may also find useful information in the attached FAQ sheet from the Colorado Department of Public Health and Environment (CDPHE). CDPHE Coronavirus updates are available at: colorado.gov/cdphe/2019-novel-coronavirus. We are in the process of updating the District website: <http://www.coppermtnmetro.org/>. More information will be available on the website in the coming days.

District Contacts:

Bryan Webinger, District Manager P 970-968-2537 ext4 C 970-485-1545 bwebinger@cmcmdi.com	Robert Martin, Public Works Director P 970-968-2537 ext6 C 970-389-6529 rmartin@cmcmdi.com
Ed Pankevicius, Chief Plant Operator P 970-968-2390 ext111 C 970-485-4200 epankevicius@cmcmdi.com	Water & Sanitation – General 970-968-2390

Thank you and please take care of yourselves and the people around you.

Sincerely,



Robert Martin
Public Works Director
Copper Mountain Consolidated Metropolitan District